Integration Services Team - Project Intake (Mule Platform)

START
(Receive integration project request) → Acknowledge and record request (Innotas) → **Assess request** → **Discovery meeting including high-level reqs and scope and EIS processes** → Record discovery meeting (Innotas) → Requestor provides scope and requirement document

Requestor provides scope and requirement document → **Proceed with intake?**

Proceed with intake? — Yes → **Analyze scope and requirements document to estimate costs and define resources** → Meet to review costs → Project approved by UCSF IT Governance? → Requestor seeks UCSF IT Governance approval (Approval Process)

Proceed with intake? — No → Update records (Innotas) → END (Project not viable)

Project approved by UCSF IT Governance? — No → Requestor seeks UCSF IT Governance approval (Approval Process)

Project approved by UCSF IT Governance? — Yes → Final prioritzation (including funding status)

Requestor seeks UCSF IT Governance approval (Approval Process) → Project approved by UCSF IT Governance?

Project approved by UCSF IT Governance? — No → Update records (Innotas) → END (Project not viable)

Project approved by UCSF IT Governance? — Yes → Final prioritzation (including funding status)

Final prioritzation (including funding status) → **Negotiate timeline and start date** → Schedule resources → Update records (Innotas) → END (Integration project scheduled)

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